



ONS COMMUNICATIONS ("Customer") acknowledges that emergency services offered are best efforts offering for Voip services. You agree to inform any third party, guest, or household resident who may be present at the physical location where you utilize the service as to the important differences and limitations of the emergency services and that it is NOT the same as traditional 911 or E911 dialing.

You acknowledge and understand that the service does not guarantee the accuracy and reliability of 911 services. The basic 911 connect to feature may not connect or display the location or address of the caller. IP Telesis recommends that the customer have a traditional phone line at the premises to be used in case of emergency.

By Michael Hinton Date 8/30/05

Print Name MICHAEL HINTON

Position PRESIDENT